

## APPENDIX Ci

### LAY INSPECTORS REPORT

DATE: 26<sup>TH</sup> JULY 2011. TIME: 11.45 AM.

NORMA LAWRENCE AND DAVE CLARK.

On the above date Dave and I visited Camberwell Green Care Home.

We were introduced to the new Activities Organizer who came from another Local Home.

During our inspection, there was nothing to report but a situation was brought to our attention by the Care Home Manager.

There was a 93 year old lady who had arrived at the Care Home, and they did not know how she got there. But they knew that her brother who is 89 years old was a resident.

The problem was that <sup>No</sup> none would take responsibility for her because she was a Lewisham resident.

The Care Home Manager said she was told by a social Worker to put her in a Taxi and send her to Lewisham.

The Care Home Manager, with good sense decided that she could not do that and as LAY INSPECTORS we were there to help.

Norma Lawrence and I decided that this was unusual circumstance and therefore consulted with Tom by phone.

Tom told us he contacted Ray Boyse at Southwark Social Service who assured us the matter was under control and they would take over the situation.